



CHUCK e. FOCUS

Week 40 – October 5, 2018

CHECK OUT THESE NUMBERS!

**SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR
MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!**

Restaurant	2017	2018	YOY
1. Houston FM 1960, TX #032	\$21,190	\$50,080	136.3%
2. Brick, NJ #500	\$16,216	\$30,011	85.07%
3. Denton, TX #310	\$14,754	\$24,495	66.02%
4. Rockville, MD #531	\$22,404	\$33,517	49.60%
5. Staten Island, NY #494	\$26,758	\$39,665	48.24%
6. Gastonia, NC #635	\$15,650	\$22,638	44.65%
7. South Toledo, OH #554	\$11,433	\$16,374	43.22%
8. Houston Meadows, TX #571	\$18,616	\$26,553	42.63%
9. Charlotte, NC #039	\$13,580	\$19,191	41.32%
10. Cincinnati, OH #561	\$12,671	\$17,581	38.74%



MEET YOUR SUPPORT!



Ashley Robinson is a Rockstar with her knowledge and expertise in the Travel Industry! Although she has been with Chuck E. for only 6 months, her experience in the travel industry expands to 7 years! Ashley is everyone's go-to with anything having to do with Concur, American Express, Creative Lodging, Enterprise, or 5th 3rd Bank. She is always there to help out our many travelers in the field when they experience problems. Ashley reviews all travels within the company and analyses them to help pin point the best and most efficient programs to use. When Ashley is not at Chuck E., her favorite past times are watching UFC games with her 11 year old son, or watching her



favorite sport, basketball. Thank you Ashley for all you do for everyone here at Chuck E., you are an amazing asset to the team!

WHAT can we DO FOR YOU?



a&b moments...

My daughter Y'Anni had her birthday party at Chuck E. Cheese's in Pineville, NC. She turned 9 years old. She had a great time, everything was just beautiful. The hostess' name was Ms. Tara, she was wonderful. The Manager's name was Mr. Jason and he was also great. My whole family really enjoyed themselves. Everything and everybody was so nice and so wonderful, I can't stop talking about it. We took pictures and had a ball. Ms. Tara made sure that we had everything that we needed. Ms. Tara let me know step by step on what was planned for my daughter's birthday party. Ms. Tara made sure that we had everything that we needed. Ms. Tara made sure that when the kids were playing games, everybody else was ok. Ms. Jason and the whole staff was so nice and respectful. They made sure we had everything that we needed. Everything was great from the time we first walked in the door, until it was time to go out the door non-stop enjoyment. I give Mr. Jason & Ms. Tara and all the staff 10 stars. I will let everybody know, if they want a great place to have a birthday party, go to Chuck E. Cheese in Pineville, NC. I would like to thank everybody at the Chuck E. Cheese in Pineville, NC for giving my daughter a great birthday party. My daughter Y'Anni said this was one of the greatest birthday parties ever!

Southeast Region
Pineville, NC #064
RVP Bill Eich
DM Hashem Saadat
GM Jason Juardo
Cast Member Tara

anniversaries

20+ YEARS

35 YEARS
Shirley Petrunak
Sr. Asst. Manager ~ 449

10 YEARS

Kristopher Davis ~
Play Pass Tech Support

5 YEARS

Catherine Corcoran ~ 045
Raven Reynolds ~ 101
Alexis Lopez ~ 336
Jasmin Velasco ~ 355
Cassandra Mills ~ 582
Skyler Peter son ~ 724
Sang Tran ~ 753
Salina Keohavong ~ 793
Michael Camacho ~
Refurb Tech Admin

I am part of the PTA for San Altos Elementary School in Lemon Grove, CA. Our school booked a fundraiser night to be held on Friday, Sept 21 at the Lemon Grove location. Our students LOVE Chuck E. Cheese's night and look forward to getting a visit from Chuck E. Cheese. We sent out flyers to invite our families to come and kept our kids excited for the big night by talking about it all week. On the night of the fundraiser, our kids were waiting to see Chuck E. Cheese and he didn't come. I called the number on the website for the location and spoke with a nice gentleman who delivered the bad news that our event was not booked for the 21st but for the 27th. I wanted to cry! Our PTA president, Tina, felt horrible that she didn't see that the date hanged in the computer when she requested a visit from Chuck E. Cheese. The employee took my name and number and said he would call me back. I received a call from Alex, FMS for San Diego, and she was amazing! She apologized for the stress and said that she spoke with the GM of the location, Isaac, and they were able to get our fundraiser back on for the night. Alex was so kind in her words and so positive in her energy. She said that she was happy to help and said that the GM, Isaac, was instrumental in getting the location ready the last minute! Our families had a blast at the location and Alex and Isaac really saved the day. Not only were Alex and Isaac amazing, the entire staff at this location did a fantastic job. Vivian was our cashier and she was very smiley and handled the long line like a pro! There was an employee walking through the location cleaning up tables and he was very smiley and polite. The Lemon Grove location has outstanding Guest Service and I can't say enough nice things about how wonderful Alex is. Please tell Alex, Isaac, and the Lemon Grove team that we are grateful for their wonderful service.

Western Region
Lemon Grove, CA #765
RVP Jim Brawley
DM Patty Cedillo
GM Salwan Issac
FSM Alex
Cast Member Vivian

We had a party of 13 kids and I really am just beyond grateful for the Lexi. She is incredible and she really should be given a Rockstar award for being so amazing. She very well may be your best employee in the entire facility. Absolutely incredible!

Northeast Region
Hobart, IN #348
RVP Chris Kelly
DM Angie Brewer
GM Timothy Scowden
Cast Member Lexi

sales contest

Congratulations to everyone on their amazing efforts in the Promo Cups Sales Contest! This contest came down to the last minute as results were being calculated.

Winning Restaurants per District ~ Chuck E. Swag is on its way!

Cindy Light

1. La Mirada, CA #447

Arshad Khan

1. Bell, CA #446

Wayne Casey

1. Citrus Heights, CA #329

Patricia Cedillo

1. Hemet, CA #376

Tim Kerum

1. Garden Grove, CA #422

John Chudzinski

1. Layton, UT #114

Steve Charlebois

1. Santa Maria, CA #761

Frank Cassar

1. Regina, SK #872

Tony Reynolds

1. Olympia, WA #300

Todd Bell

1. Joplin, MO #749

Louis Deignan

1. Las Cruces, NM #307

Adam Shafran

1. Redwood City, CA #108

Denny Lynch

1. Olathe, KS #665

Chad Estrada

1. Troy, MI #826

Daniel De Los Santos

1. Flushing, NY #647

Denny Sanders

1. Mansfield, OH #746

Shawna Vazquez

1. New Hartford, NY #646

Dan Bessemer

1. Lancaster, PA #540

Mike Svoboda

1. Salisbury, MD #771

Yuri Pena

1. Hempstead, NY #527

Angela Brewer

1. Bloomington, IL #345

Troy Watring

1. Crystal Lake, IL #053

Ali Elali

1. Sharonville, OH #738

Richard Balboni

1. Dartmouth, MA #751

Eric Montes

1. Sioux City, IA #656

Susan Jensen

1. Charleston, WV #628

Jon Fiorentine

1. Deptford, NJ #481

Dustin Gasper

1. Appleton, WI #603

Eric Bargas

1. Texarkana, TX #570

Nestor Rivera

1. Albany, GA #617

Frank Ramirez

1. Houston, TX #790

Hashem Saadat

1. Goldsboro, NC #386

Anthony Chapa

1. Oklahoma City, OK #888

Bill Pressel

1. McAllen, TX #588

Seneca Gray-Robinson

1. St. Petersburg, FL #460

Brian Pitre

1. Gulfport, MS #562

Jim Hamblen

1. Murfreesboro, TN #664

Daniel Smoote

1. Houston, TX #571

Peter Panunzi

1. Hialeah, FL #424

Kelli Kasper

1. Sherman, TX #857

Joe Risnear

1. Macon, GA #614

Michele Beavan

1. Bowling Green, KY #567

Maurice Chandler

1. Montgomery, AL #608

**Top Restaurants
per Region ~
Manager Shirts
will soon be on
their way!**

Southeast Region

1. Hialeah, FL #424

Northeast Region

1. Lancaster, PA #540

Western Region

1. Layton, UT #114

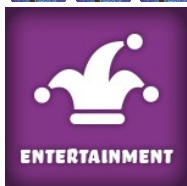
**Top Restaurant
Company Wide ~
Your Restaurant
Plaque is on its
way!**

1. Lancaster, PA #540



Chuck E. Swag!

WHAT IS IT?!
Insulated lunch bag that
can fold and clip to your
backpack!



SHOW 6 2018

CHUCK E. CHEESE'S®



SHOW 6 2018

Show 6 2018 is was sent out on Friday, September 28. You should have seen it arrive in your weekly packet from the Support Center and be playing now.

The official play dates are October 1 – November 4. Show 6 2018 features brand new, Chucktober-themed music videos and comedic sketches from Chuck E. and his pals. Along with the new Chuck E. material, we are happy to bring you music videos from MIKA and Ariana Grande, American Authors, U2 and a fun new song all about All You Can Play from the popular YouTube duo, Girls with Glasses.

So put on your costume and have a Happy Chucktober!

If you have not seen Show 6 2018 arrive or you need a replacement, please email: showwarranty@cecenterertainment.com or call Nicole Cooper at (972) 258-4574.



RISK management



Tip of the Week:

Slip and Fall Prevention

- Clean up spills immediately.
- Use a wet floor sign, during mopping and until the floor has dried.
- Use a wet floor sign in all areas of the restaurant, including the restrooms.



SHOW COMPRESSOR ISSUES



Have an issue with your show compressor?

Remember to contact SPT for troubleshooting prior to submitting a work order in Verisae. This can save cost and time waiting on Ingersoll Rand to dispatch their tech to repair.

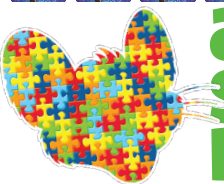
Before we gear up for our end of the year Sales Contest, let's have a little



Small weekly contests are coming your way, spontaneous FUN is oftentimes the most Genuine Fun!

Stay tuned to the Focus to see what your first MFF objective will be!





autism SPEAKS DALLAS WALK

The Autism Speaks Walk/Run in Dallas was a huge success with Chuck E. being a strong presence! Thank you to all Support Center Employees and Kelli Kasper and her field team for coming out to volunteer for the event!



Chuck E. Cheese

Houston, TX #032
Grand Re-Opening



RECOGNITION

Congratulations to our newest TEAM₂'s!



San Diego Market
DM Patty Cedillo

Congratulations to the Managers of the 2nd Quarter in the Canada Market!



Jian Seto ~
Tech Manager



Robert Boniferno ~
Dinerroom AOI



Jason Quenneville ~
Showroom AOI



Victoria Teixeira ~
Kitchen AOI



Kelly Medeiros ~
General Manager



Nicholle Hogan ~
Cash AOI

CHUCK E. CHEESE'S

HOT JOBS

General Manager



835 ~ N. Edmonton, AB
049 ~ Lancaster, CA
414 ~ Murrieta, CA
710 ~ Aurora, CO
954 ~ Wilmington, DE
430 ~ Tampa Carolwood, FL
436 ~ Clearwater, FL
673 ~ Lafayette, IN
931 ~ Southbend, IN
457 ~ Lowell, MA

742 ~ Springfield, MO
472 ~ Manchester, NH
517 ~ Rochester, NY
649 ~ Howard Beach, NY
653 ~ Yonkers, NY
555 ~ Dayton, OH
074 ~ Antioch, TN
300 ~ Olympia, WA
343 ~ Spokane North, WA
628 ~ Charleston, WV

Tech Manager

330 ~ Birmingham, AL
560 ~ Mobile, AL
108 ~ Redwood City, CA
318 ~ Salinas, CA
422 ~ Garden Grove, CA
444 ~ San Bruno, CA
447 ~ La Mirada, CA
710 ~ Aurora, CO
711 ~ Superior, CO
600 ~ Alpharetta, GA
605 ~ Savannah, GA

345 ~ Bloomington, IL
916 ~ Fairview Hts, IL
412 ~ Catonsville, MD
771 ~ Salisbury, MD
334 ~ Ann Arbor, MI
795 ~ Blaine, MN
527 ~ Hempstead, NY
649 ~ Howard Beach, NY
653 ~ Yonkers, NY
840 ~ Amherst, NY

039 ~ Charlotte, NC
637 ~ Greensboro, NC
555 ~ Dayton, OH
561 ~ Cincinnati, OH
892 ~ Edmond, OK
450 ~ Snyder Plaza, PA
867 ~ Presidio, TX
928 ~ Midland, TX
930 ~ Beaumont, TX
056 ~ Richmond, VA
624 ~ Lynnwood, WA

District Tech Manager

District Tech Manager

Birmingham, AL #330

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



peter piper pizza.

interested in a peter piper opportunity?

General Manager
General Manager

Miami/Central Plaza, FL #1271
Queen Creek, AZ #1237

Please visit <http://www.peterpiperpizza.com/search-jobs.html> to review all open Peter Piper Pizza positions